

# Overview of Inspection Report

**Date of Inspection:** 12<sup>th</sup> November 2015

**Inspector:** Keara McCarroll

**Quality Area of Inspection:** Management and Leadership

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**2.10 There are effective and efficient management and monitoring arrangements in the setting to support the work of staff and the care of children.**

**Criteria to be met to comply with the Minimum Standards and Implementation Guidance**

None identified during this inspection

**Recommendations for improvement**

None identified during this inspection

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**2.11 Adult/Child ratios, space and resources are organised to meet the children's needs effectively and to comply with the stipulations on the registration certificate.**

**Criteria to be met to comply with the Minimum Standards and Implementation Guidance**

None identified during this inspection

**Recommendations for improvement**

One staff member to continue to seek childcare qualification

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**2.12 Those working with children in either a paid or voluntary capacity or who have substantial access to them are suitable individuals to do so.**

**Criteria to be met to comply with the Minimum Standards and Implementation Guidance**

None identified during this inspection

**Recommendations for improvement**

None identified during this inspection

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**Were the issues arising at inspection that are requires to be dealt with, that were not part of the Quality Area inspected?**

No

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**Observations of the Care of Children**

“There was a variety of resources within each room which effectively met the children’s needs”

“There was observational evidence that children were well cared for within each room. Staff were highly involved in the children’s play, supporting and monitoring each child’s individual development.”

**Baby Room (0-Mobile)**

“The children appeared very familiar and content with the staff. There was lots of hugs and affection towards the children.”

**Baby Room (Mobile-2)**

“The staff worked with the children at their level”

“The children appeared comfortable with the staff members.”

**Toddler Room**

A healthy lunch was provided. The children were encouraged to drink”

“Staff sat a the level of the children and were encouraging them to eat, praising the children when they had eaten all their food.”

## **Preschool**

“Staff were engaging well with the children in outdoor play.”

“Staff provided good supervision with 15 minute checks done on the children.”

“Ample resources were available.”

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### **The following are some of the comments made by parents in the report.**

- “Very happy with Puzzles, excellent facilities”
- “Excellent childcare provider”

### **Recommendations from this Inspection**

- Child protection policy to contain details of the Early Years Team
- Whistleblowing policy to contain contact persons’ name and telephone number and made readily available to staff.
- The registered person to attend Designated Child Protection Officer Training
- All Cleaning materials to be stored out of sight of children.

### **Recommendations for Improvement**

None

### **Inspectors Additional Comments (if applicable)**

Puzzles Childcare is a welcoming facility for parents and children and it provides a high standard of care. Staff worked well together and appeared comfortable in their roles.

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### **Response to the Recommendations**

All recommendations have been implemented.